

# Ryan Hink

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## Overview

I am a highly effective and creative product leader with nearly 20 years of experience building web applications.

## Skills & Tools

- **Leadership and Product Management**
  - Owning products throughout their lifecycle
  - Ideation, data analysis, requirements gathering
  - Process and workflow automation
  - Tracking, forecasting, driving schedules and delivering as planned
  - Building successful teams, mentoring/coaching, conflict resolution
  - Training, presenting and communicating at all organization levels
- **Development/Design**
  - Coding across the full web stack
  - API and database design
- **Languages, Software, Tools**
  - C#, .NET, SQL, PHP
  - HTML, CSS, Javascript, JSON, XML
  - Visual Studio, Azure DevOps, Jira, JiraAlign, MS Office, Photoshop, Figma
  - SharePoint, Nintex, WordPress, Azure, AWS
  - Google Analytics, MOZ, Siteimprove
- **Other**
  - Diverse skill set. Creative and logical
  - Personable and easy to work with. Able to handle challenging, time sensitive situations
  - Strong work ethic and a quick learner

## Experience

For additional detail and **examples of my work**, please visit my portfolio site at [www.hinktank.com](http://www.hinktank.com).

**T-Mobile** - [Technology/Telecom] - Seattle, WA (April 2022 - Nov. 2023)

### ***Product Manager, Technical***

Working within the T-Mobile for Business organization, I ran the product pipeline for the digital checkout platform. I engaged with the lines of business and internal/external domain teams to build custom ecommerce and sales solutions for B2B customers. Running 7 onshore/offshore scrum teams across dozens of concurrent projects, I partnered heavily with my development leads, product owners and scrum masters to keep backlogs valuable and precise and releases on-time and defect-free.

**UW Medicine** - [Health Care] - Seattle, WA (Jan. 2016 - April 2021)

### ***Lead Technical Product Manager***

I led a team of PMs and owned the product portfolio for the Collaboration Services group. We worked with stakeholders, customers and cross-functional technical teams to build, launch and support internal web applications that provided many essential business functions for UW Medicine's 4 hospital campuses and over 30,000 employees.

**Radarworks** - [ *Marketing* ] - Seattle, WA (Jan. 2013 - Dec. 2015)

***Lead Developer***

Radarworks was a boutique marketing agency based in Seattle. My dev team worked against tight and often immovable deadlines to deliver cutting edge sites that were tied to broad digital and print marketing campaigns. As is typical for agency life, I wore many hats. I worked directly with customers as well as our account and creative teams to develop ideas, define requirements, architect applications and keep the work on target. I built sites for Acer Computers, T-Mobile, Disney and others as well as managed both staff and contract developers.

**Cole & Weber United** - [ *Marketing* ] - Seattle, WA (Jan. 2012 - Jan. 2013)

***Senior Systems Developer***

Full stack development of sites for Washington's Lottery, 3LCD, Capella University and others.

**Tactics.com** - [ *E-Commerce* ] - Seattle, WA (Feb. 2010 - Oct. 2011)

***Web Developer***

Staff developer for a busy and growing outdoor apparel company.

**Macrosystems** - [ *Dev Shop, Military* ] - Seattle, WA (Mar. 2008 - Dec. 2009)

***Software Development Engineer***

Built several sites under contract for the Air Force and Air National Guard.

**Ciber** - [ *Agency* ] - Seattle, WA (Sept. 2007 - Jan. 2008)

***Web Developer – Consultant for Seattle Public Utilities***

**Department of Forest Science, Oregon State University** - [ *Education* ] - Corvallis, OR (Sept. 2005 – Jul. 2007)

***Office Specialist 2 (50% web development, 50% faculty recruitment)***

## Education

I studied Pascal, Basic and C++ programming for 3 years in high school. Otherwise I am self taught and have honed my skills with independent learning and industry experience.